



Senate

General Assembly

February Session, 2014

File No. 385

Senate Bill No. 350

Senate, April 7, 2014

The Committee on Government Administration and Elections reported through SEN. MUSTO of the 22nd Dist., Chairperson of the Committee on the part of the Senate, that the bill ought to pass.

AN ACT CONCERNING THE STATE-WIDE PROCESS IMPROVEMENT INITIATIVE.

Be it enacted by the Senate and House of Representatives in General Assembly convened:

1 Section 1. Section 4-68z of the general statutes is repealed and the
2 following is substituted in lieu thereof (*Effective July 1, 2014*):

3 The Office of Policy and Management, within available
4 appropriations, shall [enter into an agreement for consultant services
5 to apply LEAN practices and principles to the permitting and
6 enforcement processes of the Departments of Energy and
7 Environmental Protection, Economic and Community Development,
8 Administrative Services and Transportation that are most frequently
9 utilized by business entities. Such agreement shall also require the
10 consultant to apply LEAN practices and principles to the licensure
11 procedures for commercial bus drivers that are currently performed by
12 the Departments of Consumer Protection, Emergency Services and
13 Public Protection, and Children and Families. Such consultant shall

14 develop recommendations for the implementation of a prepermitting
15 system for commercial bus drivers that enables businesses to utilize
16 commercial bus drivers who await the applicable licensing authority's
17 performance of a criminal background check] establish and oversee a
18 state-wide process improvement initiative, which shall analyze state
19 agency processes for purposes of: (1) Streamlining processes, (2)
20 reducing bottlenecks, (3) eliminating waste, (4) establishing
21 standardized work flows, and (5) prioritizing available resources to
22 promote economic growth, improve services to customers and increase
23 productivity. The Secretary of the Office of Policy and Management
24 may establish a steering committee to assist such initiative and may
25 designate an employee of the office to serve as chairperson of any such
26 committee. The secretary shall partner with the judicial branch, other
27 executive branch state agencies, private industry, health care
28 organizations, hospitals and the constituent units of the state system of
29 higher education for purposes of such initiative.

This act shall take effect as follows and shall amend the following sections:

| | | |
|-----------|--------------|-------|
| Section 1 | July 1, 2014 | 4-68z |
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GAE *Joint Favorable*

The following Fiscal Impact Statement and Bill Analysis are prepared for the benefit of the members of the General Assembly, solely for purposes of information, summarization and explanation and do not represent the intent of the General Assembly or either chamber thereof for any purpose. In general, fiscal impacts are based upon a variety of informational sources, including the analyst's professional knowledge. Whenever applicable, agency data is consulted as part of the analysis, however final products do not necessarily reflect an assessment from any specific department.

OFA Fiscal Note

State Impact: None

Municipal Impact: None

Explanation

The bill requires the Office of Policy and Management (OPM) to work with other state agencies to implement a statewide process improvement initiative, and eliminates a requirement to implement LEAN management practices across state agencies. This has no fiscal impact as it codifies the current practice of OPM.

The Out Years

State Impact: None

Municipal Impact: None

OLR Bill Analysis**SB 350*****AN ACT CONCERNING THE STATE-WIDE PROCESS IMPROVEMENT INITIATIVE.*****SUMMARY:**

This bill requires the Office of Policy and Management (OPM), within available appropriations, to establish and oversee a statewide process improvement initiative in partnership with the judicial branch, other executive agencies, the private sector, and others. It specifies the initiative's purposes.

It eliminates a requirement that OPM contract with a consultant, also within available appropriations, to apply LEAN practices and principles to the (1) permitting and enforcement processes of certain state agencies and (2) state licensing process for commercial bus drivers. LEAN is a process improvement approach used by the public sector to improve efficiency in services and administrative processes.

EFFECTIVE DATE: July 1, 2014

STATEWIDE PROCESS IMPROVEMENT INITIATIVE

Under the bill, the process improvement initiative must analyze state agency operations to:

1. streamline processes,
2. reduce bottlenecks,
3. eliminate waste,
4. establish standardized work flow, and
5. prioritize available resources to promote economic growth,

improve customer service, and increase productivity.

The bill authorizes the OPM secretary to (1) create a steering committee to help the initiative and (2) designate an OPM employee to chair the committee.

It requires the secretary to partner with the judicial branch, state agencies, private industry, health care organizations, hospitals, and the constituent units of the state higher education system to achieve the initiative's goals.

COMMITTEE ACTION

Government Administration and Elections Committee

Joint Favorable

Yea 12 Nay 0 (03/19/2014)